

HOTEL RULES

GENERAL CONDITIONS

The hotel can only accommodate guests with a positive result for COVID-19, with very mild or no symptoms and who fill out an online check-in form before arrival.

The guest must check out of the hotel and leave the room by 12:00 on the last day of their stay. If the guest does not leave by the given time, the hotel may charge him a rate for the "daily use" of the room according to the valid price list.

From 22:00 to 06:00, the guest is required to observe a night's rest, remaining in their room. The guest is responsible for any damage caused to the hotel according to applicable regulations.

Visits from non-residents and pets are not allowed in the hotel.

PROVISIONS CONCERNING HYGIENE CONDITIONS

The guest must not come into direct contact with other guests or hotel staff.

The room is not cleaned during the stay. All the equipment needed for cleaning is prepared in the room. Upon request, cleaning supplies can be replaced or replenished.

Catering is provided daily for the ordered hour and in the ordered form. The food tray is left behind the room door and the guest picks it up after knocking and leaving the employee. Delivery of other things to the room is provided free of charge according to the client's wishes.

The guest puts the waste in a plastic bag, which he has to tie with a double knot and after 11:00 put it behind the door for removal. Waste can be taken away at any time during the day, according to the guest's wishes.

The guest washes the dishes in the room according to their own needs in the room bathroom.

SAFETY PROVISIONS

The hotel is not responsible for cash or valuables that are not properly locked in the in-room safe.

The guest is not entitled to manipulate the equipment of the room, make modifications or otherwise interfere with the electrical network and equipment without the consent of the hotel.

The guest is not allowed to use his / her own electrical equipment in the hotel, with the exception of personal hygiene devices such as a razor, hair dryer, etc.

COMMERCIAL LEGAL PROVISIONS

In accordance with the provision of § 1837 letter j) of the Civil Code, accommodated guests as consumers do not have the right to withdraw from the accommodation contract if the landlord provides performance within the specified period.

The relationship between the accommodated guest and the landlord established by an accommodation contract or order is governed by the laws of the Czech Republic.

Contact connection with the reception at +420 730 896 591.

The reception is open between 08:00 and 22:00.

The hotel also has a 24-hour telephone line.

In Prague on 1.10.2020

Katarína Knociková
Hotel manager